

Dr.C.K.Muthukumaran

Head i/c

Department of Disaster Management

### Contact

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#### **Academic Qualifications**

Degree	Institution	Year	Branch	Class
Ph.D	MaduraiKamarajUni versity,Madurai.	2011	Business Administration	-
M.Phil	Alagappa University	2008	Management	First Class
MBA	University of Madras	2000	Management	First Class
B.Com	University of Madras	1998	Commerce	Second Class
PGDPR	AnnamalaiUniversity ,Chidambaram.	2001	Public Relations	Third Class

### **Teaching Experience**

Total Teaching Experience : 23 Years 08 Months

Position	Institution	Duration
Professor	Alagappa Institute ofManagement	09/12/2018totill date
AssociateProfessor	Alagappa Institute ofManagement	04/12/2015to07/12/2018
ProfessorandHead	CKCollegeofEngineeringandTechnology	01/06/2015to22/08/2015
Head&AssociateProfessor	CAREGroupofInstitution	01/08/2012to25/05/2015
ProfessorandHead	Kurinji College of Engg. &Tech	05/01/2009to31/07/2012
AssistantProfessor	Dr.PaulsEngg.College	01/07/2006to17/10/2007
AssistantProfessor	PavendarBharathidasanCollegeof Engg.	01/09/2005to31/05/2006
Lecturer	Muthuayammal College of Arts & Science	16/06/2000to30/04/2002

# ResearchExperience

Total Research Experience : 15 Years

Position	Institution / University	Duration
Professor	Alagappa Institute ofManagement	09/12/2018totill date
AssociateProfessor	Alagappa Institute ofManagement	04/12/2015to07/12/2018
ProfessorandHead	CKCollegeofEngineeringandTechnology	01/06/2015to22/08/2015
Head&AssociateProfessor	CAREGroupofInstitution	01/08/2012to25/05/2015
ProfessorandHead	Kurinji College of Engg. &Tech	05/01/2009to31/07/2012

# ${\bf Academic and Additional Responsibilities}$

S.No	Position	UniversityBodies	Period	
5.140	1 OSICION	Offiversity Dodles	From	To
1.	One member Committee to review on functioning of the Institution	Alagappa University	2018	Till date
2.	Examiner - SRMIST Setting of question paper	SRM University	2018	Till date
3.	Chair Person - Distance Education Examination Central Valuation	Alagappa university	2018	Till date
4.	Inspection member - CDC Fresh affiliation to Academic programmes	Alagappa university	2018	Till date
5.	Chair Person - Distance Education Examinations Question Paper setting	Alagappa university	2018	Till date
6.	Department Co-ordinator (NIRF/IQAC/AQAR)	Alagappa University	2018	2022
7.	Information Officer - Planning and arranging for automation work, monitoring the Management information work	Alagappa university	2017	2018
8.	Inspection Member - DDE- Learning Centers	Alagappa University	2017	Till date
9.	Chair Person - Distance Education Question Paper Scrutiny Board	Alagappa University	2017	Till date
10.	Inspection Member - Affiliated College Recognition of approved research center	Alagappa University	2017	Till date
11.	Inspection Member - CDC Affiliation to Academic Programmes M.Phil Management. Alagappa Govt., artscollege	Alagappa University	2017	Till date
12.	Chair Person - DDE Exam Evaluation Chairperson	Alagappa University	2016	Till date
13.	Alagappa University Representative - Kumuli – DDE center	Alagappa University	2016	2017

### **Areas of Research:**

• Marketing

Program	ofStudy	Completed	Ongoing
	Ph.D	03	08
Research	M.Phil	03	-
Project	PG	56	-

#### **Publications**

Interna	International		ional	Others
Journals	Conferences	Journals	Conferences	Books/Chapters/Monographs/Manuals
67	07	09	09	17

CumulativeImpact Factor(asperJCR) : 98

h-index (Google Scholar) : 06

**i10 index** : 04

**TotalCitations** : 108

### **Publications**

ThesisEvaluated : 18

VivavoceExaminer : 15

# **FundedResearchProjects**

# **Ongoing Projects:**

S.No	Agency	Pe	riod	ProjectTitle	Budget	
	, ·	From	То	,	(Rs.In lakhs)	
1.	Entrepreneur Innovation Residential (EIR) Projects	2023 to	o till date	Development of Herbal FinishedSanitaryNapkin	Rs.50,000	

# **CompletedProjects:**

		Per	riod		
S.No	Agency	From	То	ProjectTitle	<b>Budget</b> (Rs.In lakhs)
1.	AURF	2016 t	o 2018	Preference of Consumer towardOrganicfoodanExploratorystudy inSivagangaDistrict	Rs.50,000
2.	RUSA	2018 to	2022	SustainabilityChallengesand Issues of agriculture basedBusinessVenturesinTamilnadu	Rs.17,60,000

# Eventsorganizedinleadingroles

Number of Seminars / Conferences / Workshops / Eventsorganized: 26

Position	Programme	Duration	Institut ion
FacultyCoordin ator	Knowledge Exchange avenue in Agripreneurship	11 <sup>th</sup> March2022	Alagap pa Univers ity
FacultyCoordin ator	Carrierguidanceprogramme	08 <sup>th</sup> April2022	Alagap pa Univers ity
FacultyCoordin ator	Smallbusinessstrategyforentrepreneurs	28 <sup>th</sup> October2021	Alagap pa Univers ity
FacultyCoordin ator	Innovationindigitaltransformation	06thDec-2021	Alagap pa Univers ity
Chairperson	InternationalConference	02 <sup>nd</sup> and 03 <sup>rd</sup> March 2018	Alagap pa Univers ity
Department Coordinator	EmergingYoungEntrepreneurialSociety(EY ES)	27th September 2018	Alagap pa Univers ity
Convenor	one-day Workshop on Novelty for Sustainability and Dynamic Equilibrium ofBusiness (NSDE 2017	January19th & 20th	Alagap pa Univers ity
Department Coordinator	OneStudent -oneTree	10.03.2017	Alagapp a Universi ty
Faculty coordinator	one day Career Guidance Programme (YUVAKSHETRA2K17)	24 <sup>th</sup> March 2017	Alagap pa

			Univers
Department coor dinator	Village Placement Programme	22 &25September 2017	Alagap pa Univers ity
Department coor dinator	NSS	19.07.2016	Alagap pa Univers ity
Department coor dinator	ALUTES2016	03 <sup>rd</sup> &05 <sup>th</sup> October2016	Alagap pa Univers ity
Department coor dinator	UniversityHealth Club	04 <sup>th</sup> November2016	Alagap pa Univers ity
Convenor	SeminaronUI/UXUserInterfaceDesign	19 <sup>th</sup> May2023	Alagap pa Univers ity
Convenor	Seminaron3DPrintingTechnologyinFashion Industry	23 <sup>rd</sup> May2023.	Alagap pa Univers ity
Convenor	SpecialLectureonEmployabilitySkills-AnInsight	23 <sup>rd</sup> May2023	Alagap pa Univers ity
Convenor	SeminaronWhat,Why&HowofDigitalMarket ing	24 <sup>th</sup> May2023	Alagap pa Univers ity
Convenor	SpecialLectureonEnhanceyourSkillsandEnl argeyourCareer	24 <sup>th</sup> May2023	Alagap pa Univers ity
Convenor	SeminaronCareerOpportunitiesinApparel& FashionSector	24 <sup>th</sup> May2023	Alagap pa Univers ity

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Convenor	ProgramonWorldEntrepreneurs Day	31stAugust2023	Alagap pa Univers ity
Convenor	ProgramonValuepropositionfitandBusiness Fit	04 <sup>th</sup> September2023	Alagap pa Univers ity
Convenor	WorkshoponPrototypeDesignandDevelopm ent	04 <sup>th</sup> September2023	Alagap pa Univers ity
Convenor	WorkshoponBusinessModelCanvas	05thSeptember2023	Alagap pa Univers ity
Convenor	Accelerators/Incubation Opportunities for students- Early Stage Entrepreneurs	05 <sup>th</sup> September2023	Alagap pa Univers ity
Convenor	FiveDaysHandsonTrainingprogrammeonPy thon,UI/UX,AI)	09 <sup>th</sup> September 2023	Alagap pa Univers ity
Convenor	FiveDays WorkshoponCADinFashionDesigning	16 <sup>th</sup> October2023to20 <sup>th</sup> Oct ober2023.	Alagap pa Univers ity

### **EventsParticipated**

Number of Conferences/Seminars/Workshops:27

### Membership

#### **ProfessionalBodies**

1. The Indian Society for Technical Education LM: 53919 (Life Member)

#### AcademicBodiesin OtherInstitutes/Universities

Year/Period	NameoftheBoS/AdministrativeCommittee / AcademicCommittee	Role
2018	Bharathidasan University Nomination of Member to the Board of Studies	Member
2017	Bharathidasan University Board of Studies in Management PG	Member
2016	Affiliated colleges of Alagappa University, Member of Board of Studies in MBA	Member
2016	CDC Member of Board of Studies in M.Phil Management for the affiliated colleges- Alagappa University	Member

### Ph.D. Thesis Guided

1. No.ofPhDThesis evaluated : 03

2. No.ofPhDPublic VivaVoceExaminationconducted : 03

S.No	Name of theScholar	TitleoftheThesis	Year ofCompletion
1.	N.Ramar	Role of Business Incubation Centre's in promoting Entrepreneurship in Tamilnadu	March 2021
2.	P.Gowrisankar	Occupational Stress and its impact on Employee Motivation with Special Reference to Private Banks in Chennai City Tamilnadu	November 2021
3.	V.Prabakaran	Impact of Unnat Bharat Abhiyan Scheme on Rural Development with Special Reference to Tamilnadu	August 2022

### **ListofResearchArticles / RecentPublications**

S. N	Authors/Titleofthepaper/Journal	Impa ct Facto r
	Dr.C.K.Muthukumaran,(2022)astudyonoccupationalstressanditsimpactonemployeesm otivation with special reference to women employees in private sector banks in Chennai, korea reviewofinternational studies ,ISSN No:1226–4741	-
	Dr.C.K.Muthukumaran,(2021)awarenessandconsumptionoforganicfoodinrelationtode mographic factors sivaganga district.jillinDaxueXuebao (Gongxueban)journal of jillin university,ISSNNo:1671 – 5497	-
	Dr.C.K.Muthukumaran,(2021)internationaljournalofmultidisciplinaryeducationalrese arch,Dec2020,ISSN-2277-7881.	-
	Dr.C.K.Muthukumaran, (2020) a study on the impact of human resources management practice inmanufacturingindustriesinChennai, AEGAEUMjournal, January-2020,ISSN-0005-0601	-
	Dr.C.K.Muthukumaran,(2020)traininganddevelopment-	-

	neffectivetoolforhumanresourcemanagementpractices,autaut researchjournal,	
	anuary-2020,ISSN-0005-0601,Sep -2020	
n	Or.C.K.Muthukumaran, (2020) the rural development planning in Indian economy- a ew century, Tamilnadu, international journal of management, Dec-2020, ISSN-0976-510, volume-11, issue12,.	4.43
W	Or.C.K.Muthukumaran, (2020) occupational and its impact on employee motivation with specialreference to private banks in Chennai, Tamilnadu, international journal of management studies, January-2020,ISSN-2222-3436.	4.43
h	Or.C.K.Muthukumaran, (2020) Artificial intelligence adaptation and its impact on uman resourcespractices among the IT and ITES companies in Chennai, international journal of management studies, January-2019, ISSN-2231-2528, pageno-2-17.	-
e	Or.C.K.Muthukumaran, (2020) Role of business incubation centers in promoting interpreneurshipspecial reference to Tamilnadu, International journal of scientific and echnology research, January-Feb-2020,ISSN-2277-8616,pageno-4344-4346.	-
Si	Or.C.K.Muthukumaran, (2020) Role of technology incubation centers in promoting mall-scalebusiness: A case with special reference to Tamilnadu, test engineering and nanagement, January-Feb-2020,ISSN-0193-4120,pageno-9279-9286.	-
ir	Or.C.K.Muthukumaran, (2019) FDI in India: leading to economic growth, international journal of recent technology and engineering, Septemper-2019, ISSN-277-3878.	-
Si	Or.C.K.Muthukumaran, (2019) Entrepreneurship: - tool for altering livelihood of treet vendors in Madurai city, test engineering and management, January-feb-2020, SSN-0193-4120, page no-9269- 9274.	-
Si	Or.C.K.Muthukumaran, (2019) comparative study of factors affecting employee atisfaction with reference to public & private sectors banks in Madurai, volume-VIII, issue-XII December -2019,ISSN- 0950-0707,page no 224-230.	2.5
W	Or.C.K.Muthukumaran, (2019) impact of privatization on the public sectors banks with special reference of Tiruchirappalli, volume-VIII, issue-XII December -2019, SSN-0950-0707, page no 368-495	-
Е	Or.C.K.Muthukumaran, (2019) service quality dimensions and its effect on customer	-

satisfaction: science technology and development, ISSN-0950-0707, volume-VIII, issue-XII December -2019, page no 490-495,	
Dr.C.K.Muthukumaran, (2019) adoption of E-Banking service in digital era, science technology and development, ISSN-0950-0707, volume-VIII, issue-XII December - 2019, page no 247-252.	6.1
Dr.C.K.Muthukumaran, (2019) factors influencing the recruitment process of B-School graduates for the entry level and middle level managers in Tamil Nadu, restaurant business, ISSN:0097-8043, Vol- 118-issue-7-july-2019.	2.54
Dr.C.K.Muthukumaran, 2018) Adaptation of Technologies s Based Banking Services and its Impact on Customers Satisfaction, International Journal of Management Studies, ISSN: 2231-2528, Vol.– Issue –4(1), October 2018.	2.26
Dr.C.K.Muthukumaran, (2018)A Study On Quality of Work Life Balance of Employees with Reference to Automobile Industries in Chennai, An International Journal of Contemporary Studies, Vol 2, Issue 1, July- Sep 2018, ISSN 2456-0960.	2.07
Dr.C.K.Muthukumaran, (2018) E Banking Service Adaptability Strategy and Perceived Quality of Employees in Selected Banking in Trichy, International Journal of Advanced Research in Management and Social Sciences, ISSN: 2278-6236, Issue-September 2018.	7.065
Dr.C.K.Muthukumaran, (2018) Artificial Intelligence Adaptability and Its Impact on Human Resources Practices: A Study with Reference to Selected Information Technology Companies in Chennai, Indian Journal of Research ISSN – 2250-1991, Issue -9, September 2018.	6.761
Dr.C.K.Muthukumaran, (2018) Study on Work Stress of Hotel Industry Employees in Ramanathapuram District, Tamilnadu, ShikshanSanshodhan: Journal of Arts, Humanities and social Sciences ISSN: 2581 -6241.	1.847
Dr.C.K.Muthukumaran, (2018) Stress management Among Bank Employees In Erode District, International journal for innovative research in multidisciplinary field ISSN-2455-0620.	5.60
Dr.C.K.Muthukumaran, (2018) Study on job satisfaction of bank employees in private sector banks in Madurai city, International Journal of Research Culture	4.526

Society, Vol 1, Feb- 2018, ISSN: 2456 – 6683.	
Dr.C.K.Muthukumaran, (2018) Green marketing: an attitudinal and behavioral analysis of consumers in Coimbatore district, International journal for innovative research in multidisciplinary field ISSN-2455- 0620.	6.497
Dr.C.K.Muthukumaran, (2018) Role of business incubators in emergent entrepreneur ship and creating new business in Tamilnadu. International journal for innovative research in multidisciplinary field ISSN-2455- 0620.	6.497
Dr.C.K.Muthukumaran, (2018) Study on Private Enterprise Development t: Challenges, Opportunities and Expectations Prospects in India, International Journal of Research Culture Society, Vol 2, Feb- 2018, ISSN: 2456 – 6683.	4.526
Dr.C.K.Muthukumaran,(2018) Study on Information Management in E- commerce Indian Perception, International Journal of Research Culture Society, Vol 1, Feb-2018, ISSN: 2456 – 6683.	2.01
Dr.C.K.Muthukumaran, (2017) Consumer Perception Towards Branded Image of Mobiles in India. An International Journal of Advanced Studies, Vol 2, Issue 4, Aug – Oct 2016ISSN: 2455-920.	2.01
Dr.C.K.Muthukumaran, (2017) A Study on the Strategic Importance of Retail Store Ambience for Retaining Customers, International Journal of Advanced Studies, Vol 2, Issue 4, Nov- Jan 2018 ISSN 2455-9202.	2.01
Dr.C.K.Muthukumaran, (2017) Customer Relationship Management of Nationalized in Sivagangai District. An International Journal of Interdisciplinary Studies. Vol- 2, Issue 4, Dec-Feb 2017, ISSN:2455-359x	3.02
Dr.C.K.Muthukumaran, (2017) A Study on Consumer Behavior towards Two Wheeler Dealers in Coimbatore District. An International Multidisciplinary Journal, Vol 3, Issue 6, Dec-Jan 2018, ISSN: 2455- 314X,	3.14
Dr.C.K.Muthukumaran, (2017) A Feasibility study on Implementation of Total Quality in Human Resource Management, An International Multidisciplinary Journal, Vol 3, Issue 5, Oct-Nov 2017, ISSN: 2455-314X,	3.14
Dr.C.K.Muthukumaran, (2017) Service Quality Dimensions and Its Effect On Customer Satisfaction: A Case Study across the Private Banks in Trichy, An	3.02

International Journal of Interdisciplinary Studies, Vol- 2, Issue 3, Sep-Nov2017, ISSN: 2455-359x.	
Dr.C.K.Muthukumaran, (2017) A Study On Customer Perception towards Branded Mobiles. An International Journal of Interdisciplinary Studies, Vol- 2, Issue 3, Sep-Nov 2017, ISSN :2455-359.	3.02
Dr.C.K.Muthukumaran, (2017) A Study On Problems of Customer with Internet Banking: Special Reference to Sivaganga District. An International Journal of Contemporary Studies, Vol 2, Issue 3, July- Sep 2017, ISSN 2456-0960.	2.07
Dr.C.K.Muthukumaran, (2017) A Study On Consumer Behavior Towards Cell Phone with Reference to Ramanathapuram district an International Journal of Contemporary Studies, Vol 2, Issue 3, July-Sep 2017, ISSN 2456-0960.	2.07
Dr.C.K.Muthukumaran, (2016) A Study on Work Life Balance of Employees in Life Insurance Industry with Special Reference to Coimbatore, An International Journal of Interdisciplinary Studies, Vol- 1, Issue3, Sept-Nov 2016, ISSN :2455-359x.	2.54
Dr.C.K.Muthukumaran,(2016)AStudyOnRoleofEntrepreneurshipinIndianEconomicD evelopment an International Journal of Advanced Studies, Vol 2, Issue 3, ISSN 2455-9202.	2.01
Dr.C.K.Muthukumaran, (2016) Role of Business Incubation Centers in Promoting Entrepreneurship in Tamilnadu an International Multidisciplinary Journal, Vol 3, Issue 4, Aug-Sep 2017, ISSN: 2455- 314X.	2.46
Dr.C.K.Muthukumaran, (2016) Awareness and adoptability of e-banking services across the customers with reference to selected banks. Research directions international multidisciplinary research journal.	2.100
Dr.C.K.Muthukumaran, (2016) A Pilot Study On Consumer Behavior Towards Online Shopping, An International Journal of Contemporary Studies, Vol 1, Issue 1, Oct- Dec 2016, ISSN 2456-0960.	3.18
Dr.C.K.Muthukumaran, (2016) An Outline on Green Product Development and Its Export Marketing Environmental International Journal of Contemporary Studies, Vol 1, Issue 1, Oct- Dec 2016, ISSN 2456-0960.	3.18

Dr.C.K.Muthukumaran, (2016) Consumer Perception Towards Branded Image of Mobile in India an International Journal of Advanced Studies, Vol- 1, Issue 2, Aug – Oct 2016, ISSN:2455-9202.	2.01
Dr.C.K.Muthukumaran, (2016) Banks Service Quality Customer Satisfaction and Constancy, A Study across customers in Tiruchirappalli. Research Direction, Vol 3, Issue 9, March 2016, ISSN:2321	2.100
Dr.C.K.Muthukumaran, (2016) Effectiveness of Training and development across the Banks Employees in Trichy Golden Research Thoughts, Vol 5, Issue 9, March 2016, ISSN:2231-5063.	3.405
Dr.C.K.Muthukumaran, (2016)HRMP and its Collusion on Job satisfaction: A study with reference to selected Business Process Outsources in Trichy. Indian Streams Research Journal, Vol 6, Issue 2, March 2016, ISSN:2230 -7850.	4.162
Dr.C.K.Muthukumaran, (2014) Job Satisfaction Of Academic Librarians: A Correlation Between Job Satisfactions And Selected Academic Library, International Journal of Management Research and Review, Volume 4/Issue 1/Article No -5/PP-39-49, Jan 2014/ISSN-2249-7196	-
Dr.C.K.Muthukumaran, (2014) Recruitment Process; A Study Among the Employees at Information Technology (It) Industry in Chennai. International Journal of Management Research and Review, Refereed Journal, Volume 4 / Issue 1 Article No-10/PP-91-100, Jan 2014, ISSN: 2249-7196.	-
Dr.C.K.Muthukumaran, (2013)Brand Positioning; A Study with Reference to National Brand Soaps Across the Customers in Trichy, International Journal of Management Research and Review, Volume 3/ Issue 11/ Article No – 8/PP- 3759-3764, Nov 2013, ISSN: 2249 -7196.	-
Dr.C.K.Muthukumaran, (2013) Motivation Levels of the Library Personnel, Relationship with Their Personal Characteristics In Academic Libraries At Tamilnadu State, International Journal Of Management Research And Review, Volume 3/ Issue 11/ Article No 15/PP-3812-3818.Nov 2013, ISSN: 2249-7196,	-
Dr.C.K.Muthukumaran, (2013) Changing Consumerism: A Study with Reference to Selected Customers in Trichy. International Journal of Management Research and Review, Volume 3/Issue 11/ Article No- 11/PP-3785-378, Nov 2013, ISSN: 2249-	-

716.	
Dr.C.K.Muthukumaran, (2013) A Study On Service Quality Dimensions and Its Impact On Patients Satisfaction in The Ict Environmental in Hospitals. Asia Pacific Journal of Marketing & Management Review, Refereed Journal, Vol. 2 (11) November (2013), ISSN 2319-2836.	;
Dr.C.K.Muthukumaran, (2013) Usability of Information and Communication Technology in Libraries; A Study Among the Students across the Deemed Universities, International Journal of Social Science & Inter Disciplinary Research Refereed Journal, Vol. 2(11), November (2013), ISSN 2277 3630.	1
Dr.C.K.Muthukumaran, (2013)Customer Preference and Satisfaction Towards Cha Out Restaurants, International Journal of Research in Commerce, Economics & Management, Volume No. 3(5)/ PP:55-59, May 2013, ISSN: 2231-4245.	-
Dr.C.K.Muthukumaran, (2013) Addressing Health Related Challenges Faced by The Business Process Outsourcing (BPO) Employees by Stress, African Journal of Business Management, Vol.7 (12), PP-906-914, March 2013, ISSN 1996-0816.	-
Dr.C.K.Muthukumaran, (2013) Mapping of Job Satisfaction: An Organization Study among Faculty of Management Institutions across Thanjavur, South Tamilnadu. Asia Pacific Journal of Marketing & Management Review, Vol.2 (1)/ PP-128-135, Jan 2013 ISSN:2319-2836.	ı -
Dr.C.K.Muthukumaran, (2012) Marketability of Religious Tourism – An Empirica Study with Reference to Selected Destination at Tiruchirappali, South Tamilnadu African Journal of Science and Research, vol 1(1): PP-25-29, Dec 2012, ISSN:2306 5877.	.   -
Dr.C.K.Muthukumaran, (2012) Demand and Supply of Water Resource in The State of Tamilnadu: A Descriptive Analysis. International Journal of Management Research and Review, Vol 2/ Issue 11/ Article No-15/ PP-1962-1971, Nov 2012, ISSN 2249-7196.	-
Dr.C.K.Muthukumaran, (2012)Description On Relevance of Interest Free Banking In India: A Case Of Schedule Commercial Bank. International Journal of Managemen Research and Review, Sep 2012/Vol 2/ Article No -11/PP-1545-1555, Sep 2012, ISSN 2249-7196.	t -
Dr.C.K.Muthukumaran, (2012) Problems and Prospects of Women Entrepreneurship with Reference to Coimbatore in Tamilnadu. International Journal of Managemen	-

Research and Review, Vol 2 /Issue 6/ Article No -12/PP:988-1000, Jun 2012, ISSN;2249-7196.	
Dr.C.K.Muthukumaran, (2010) A Study On Customer Preference and Satisfaction Towards Restaurants in Dindigul Town International Journal of Marketing and Trade Policy, Vol:2/PP63-71, Jan – Dec 2010, ISSNn:0975-6132.	-
Dr.C.K.Muthukumaran, (2010) Patients Satisfaction Towards the Hospital Services: A Study Based On the Selected Hospitals at Coimbatore, Care Journal of Marketing and Trade Policy, Vol:2/PP51-59, Dec 2010, ISSN:0975-6132.	-

### Resourcepersonsin variouscapacities

National Conferences : 05

InternationalConferences : 02

InvitedLectures : 14

Date: 07.03.2024 Dr. C. K. Muthukumaran

Place: Karaikudi Professor - AIM